From: Bida-shipping marketing@bida-services.com Subject: MV AUSONE // UWI // full satisfaction Date: 14 May 2025 at 10:31:35 To: jfrogman jfrogman@orange.jo Cc: marketing marketing@bida-services.com

Dear Mr. Mohammed, Good day,

I am writing to extend my sincerest appreciation for the exceptional underwater inspection and maintenance services provided by your team to MV AUSONE during its recent operational requirements.

The scope of work, which included a comprehensive underwater hull inspection, and video documentation of critical components, was executed with utmost professionalism and precision. Your team's adherence to safety protocols and efficiency in completing the project ahead of schedule significantly contributed to our vessel's compliance with international maritime regulations and timely departure.

We are particularly impressed by the attention to detail and technical expertise demonstrated throughout the operation. The final report and recommendations provided were thorough and actionable, exceeding our expectations.

On behalf of our company, I would like to express our gratitude for your dedication and commitment to excellence. Should we require similar services in the future, we will not hesitate to reach out to Jordan Frogman.

Thank you once again for your invaluable support.

Please feel free to contact me if you have any questions. Thanks & Best regards Kelly Zeng (Ms.) Commercial Manager Mob: +86 199 2468 9030 Wechat: 2860856123

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